Summary of Security and Technology Updates from Corrections Partners

- Looking for more interested individuals to join the group – very few members
- Been waiting for more information on Docebo, and ability to view/utilize to be able to dig deeper into these changes, in a sandbox environment that this technology will make on abilityto host online classes
- Talked about a DOC wide study of technology availability, infrastructure, access points, cablingetc. to see what is existing, what upgrade could be done, need to be done, so that there is a level playing field of technology availability, if online/technology access is important for education purposes

Iowa Central Community College
All the following items pertain to Online classes from Iowa Central to FDCF, NCCF, NCF, ICIW, IMCC, andCCF.
- LMS of Canvas – Some issues in getting some tools to clear DOC firewalls. This will change in thefuture with Docebo. Have not had any access to the Docebo system to this date. Have recently started conversation about Docebo, but nothing has been set yet
- eBooks – Currently utilizing Cengage Unlimited for majority of eBooks. Benefit of logistics and last-minute changes to student's schedules. Negative is any new books need to be watched closely. Also, cannot utilize publisher's tools such as SAM, MindTap, etc. have many issues withfirewalls. eBooks on the app need to be updated every semester- collection of tablets with updates and relogging in since the students cannot do- time consuming with turn around enrollment dates.
- Microsoft Surface Go Devices – Laptops provided by Iowa Central to I/I's for educational use while enrolled. Also includes some docking stations and covers for each device. Tablets needupdated each semester which is time consuming with turn around enrollment dates.
- Desktop Computers – Provide desktops for a small computer lab in each facility. Desktops allowextra connection if tablets are not working. If desktops are not used often, they get cashed out and need reimaged. This makes the computer non useable while sitting at the facility until we can reimage it.
- Industrial machinist class uses CANVAS on our desktops at NCCF now. This is a hybrid non-creditpost-secondary training program

Iowa Western Community College at the Clarinda Correctional Facility
- Brainchild - Study Buddies are utilized for HiSET individual studying (picture below) - not able toconnect to wifi – a Nintendo looking device, with a cartridge that is inserted with preloaded content
- Iowa Central has an AA Degree program here that students have a computer lab and tablets

forclass work.

- CASAS is hit and miss whether we can test online due to issues with CASAS updates and DOCfirewall – every update always seems to bring issues wit new content being caught
- We offer Computer Based HiSET Testing – one outside line relied upon to download to a laptop,and then moved to testing computers
- Classroom computers - Essential Ed – HiSet prep tool – offline system
- Utilizes Net Gear thumb drive to plug into desktop to give ability to access wifi (spotty service insome places) to show videos etc.

- Iowa Western has added dual authentication to access for school emal etc. Has caused issues onaccess since you need your cell phone, and adjuncts cant have their cell phones within the facility

Southeastern Community College
- Didn't hear back, but heard that they have
  - Started two classes/cohorts
  - Using the Docebo LMS system