

# Family Portal Sandbox Login Information

The sandbox environment is intended to support ACHIEVE users by providing a preview of what families will see in the ACHIEVE Family Portal. Learner and family data on this site is fictional. AEA and LEA staff will not be able to push new documents to the portal while logged into the sandbox environment as a family member.

## Family Portal Sandbox URL:

<https://familyportalclienttesting.achieve.tssccloudservices.com/auth/family/login>

**NOTE: In the Sandbox environment, you will not be required to complete the multi-factor authentication process.**

## Login Information:

Enter one of the email addresses and passwords below in the 'Sign in' section and select 'Sign In' to login to the Family Portal sandbox.

## Sandbox testing accounts:

### *Family Member Interactive Login*

**Email login:** [jamal-learner@email.com](mailto:jamal-learner@email.com)

**Password:** erI4%c7ue~30J%

### *Family Member View-Only Login*

**Email login:** [jane-learner@email.com](mailto:jane-learner@email.com)

**Password:** erI4%c7ue~30J%

[ACHIEVE Family Portal User Guide](#) [ACHIEVE Information & Additional Support](#) [ACHIEVE Family Portal Quick Start Guide](#)

Looking for help? Contact us via email at [achievesupport1@iowa.gov](mailto:achievesupport1@iowa.gov)

## Family Portal



The ACHIEVE Family Portal:

- Supports families and children transition seamlessly as they age from Early ACCESS services through Special Education.
- Empowers families, learners, and teams to collaborate in a shared system and allows for more informed decisions on what works best for each individual learner.
- Engages families and learners to view, print, and sign documents electronically, and view real-time progress on outcomes and goals so all learners can "achieve" and succeed.

**Sign In**

Email

Password

Sign In

[Forgot password?](#)