

Access Instructions for FastBridge and Student Success for School Staff

All school, district and AEA staff access to FastBridge and Student Success is via the Iowa Education Portal (Ed Portal). There are **two main components required for access**:

1. a user role assignment in the school's student information system (SIS), **and**
2. and an active user account on Ed Portal.

Note: The email addresses on both components must match in order to get access.

User in school's SIS

Contact your school leadership to set up a FastBridge or Panorama Student Success user role. A role must be assigned in the school's student information system (Infinite Campus, JMC, or PowerSchool).

User role options:

- [FastBridge User Roles](#)
- [Student Success User Roles](#)

[Assigning MTSS \(Panorama Student Success\) or FAST User Roles](#) -

Instructions for the student information system manager on assigning user roles

This role and email are transmitted to Ed Portal nightly to try to connect with an Ed Portal Account



Creating or Updating an account on Ed Portal

Have an account on Ed Portal but can't remember your login or it has an outdated email?

- [I forgot my userID and/or password](#)
- [How do I change my email address?](#)
- [How do I change my district or school information in EdPortal?](#)

Don't have an account?

- [Create a new A&A account on EdPortal](#)

Not sure if you have an account?

- [Check for an existing account](#)

Please do not request a FAST or MTSS user role directly in Ed Portal, even if prompted on the screen.

If you're unable to login, update, or create your account, contact [Ed Portal support](#).

Allow overnight for the role entered in the school SIS to connect with Ed Portal

Watch for an email from noreply@iowa.gov confirming that access has been granted. This will generally occur overnight if the emails entered for you in the school's SIS & your Ed Portal account match, the user role is automatically added to your account.

Accessing FastBridge/Panorama Student Success



Once you have received the email indicating access has been granted, you may log into FastBridge and/or Panorama Student Success via your Ed Portal account.

- Log into [Ed Portal](#)
- Select the building name in the upper right corner. District Managers may select the district name.
- Hover over MTSS on the menu bar to display the link to FastBridge and/or Panorama Student Success